

## Global Finance Names the World's Best Corporate/Institutional Digital Banks in the Middle East 2021

NEW YORK, August 20, 2021 – *Global Finance* has announced the Round One winners for the 2021 World's Best Corporate/Institutional Digital Banks Awards in the Middle East. This is the 22nd year *Global Finance* has named the World's Best Digital Banks. Details on all Round One winners will be published in the September print and digital editions and online at [GFMag.com](http://GFMag.com). Once again this year, country winners were chosen in the Middle East across a broad range of subcategories including Best Bill Payment & Presentment, Best Mobile Banking App and Most Innovative Digital Bank.

Round One winners include the Best Corporate/Institutional Digital Banks, Best Consumer Digital Banks and the Best Islamic Digital Banks at the country level. Winners were selected in Africa, Asia-Pacific, Central & Eastern Europe, Latin America, the Middle East, North America and Western Europe. Also announced today were Regional winners in Sub-Categories such as Best Information Security and Fraud Management, Best Mobile Banking App and Most Innovative Digital Bank.

Round Two winners, which include the overall Regional and Global winners, and Global Sub-Category winners, will be announced in October and published in December. These awards are usually revealed at *Global Finance's* annual Best Digital Bank Awards dinner. Due to the pandemic, it is unclear whether this event will be held. If a physical or virtual event is scheduled, all winning organizations will be notified well in advance.

Winners were chosen from entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. The editors of *Global Finance* were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Category winners, such as Best Mobile Banking App were selected based on the relative strength and success of those web products and services.

"With the global pandemic forcing people to conduct their personal and professional banking activities from their phones, tablets and computers, digital banking took on an importance and prevalence far beyond anything that had come before," said Joseph Giarraputo, publisher and editorial director of *Global Finance*. "Banks were forced to respond to this drastically altered landscape, and those that met the challenge most successfully are being honored as *Global Finance's* World's Best Digital Banks 2021."

The full list of *Global Finance's* 2021 World's Best Corporate/Institutional Digital Banks Round One winners in the Middle East follows.



### About Global Finance

*Global Finance*, founded in 1987, has a circulation of 50,000 and readers in 191 countries. *Global Finance's* audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — [GFMag.com](http://GFMag.com) — offers analysis and articles that are the legacy of 34 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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### **WORLD'S BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS 2021 - MIDDLE EAST**

<b>Country</b>	<b>Award</b>	<b>Bank</b>
<b>Bahrain</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Trade Finance Services	<b>Ahli United Bank</b>
	Best Online Treasury Services	<b>Ahli United Bank</b>
	Best Integrated Corporate Banking Site	<b>Ahli United Bank</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
	Best SME Banking	<b>Ahli United Bank</b>
<b>Egypt</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Investment Management Services	<b>CIB</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Trade Finance Services	<b>Credit Agricole</b>
	Best Online Treasury Services	<b>CIB</b>
	Best Online Portal	<b>CIB</b>
	Best Integrated Corporate Banking Site	<b>CIB</b>
	Best Information Security and Fraud Management	<b>CIB</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
	Best Open Banking APIs	<b>CIB</b>
	Best SME Banking	<b>CIB</b>

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**WORLD'S BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS 2021 - MIDDLE EAST - CONTINUED**

<i>Country</i>	<i>Award</i>	<i>Bank</i>
<b>Israel</b>	Best Corporate/Institutional Digital Bank	<b>Israel Discount Bank</b>
<b>Jordan</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Trade Finance Services	<b>Arab Bank</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best Mobile Banking App	<b>Arab Bank</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
	Best SME Banking	<b>Arab Bank</b>
<b>Kuwait</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Integrated Corporate Banking Site	<b>Ahli United Bank Kuwait</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
<b>Lebanon</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
<b>Oman</b>	Best Corporate/Institutional Digital Bank	<b>Bank Muscat</b>

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<i>Country</i>	<i>Award</i>	<i>Bank</i>
<b>Qatar</b>	Best Corporate/Institutional Digital Bank	<b>Citi</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Trade Finance Services	<b>Commercial Bank of Qatar</b>
	Best Online Portal	<b>Qatar Islamic Bank</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best Mobile Banking App	<b>Commercial Bank of Qatar</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Citi</b>
	Best Open Banking APIs	<b>Qatar Islamic Bank</b>
Best SME Banking	<b>Qatar Islamic Bank</b>	
<b>Saudi Arabia</b>	Best Corporate/Institutional Digital Bank	<b>Saudi National Bank</b>
	Best Online Cash Management Services	<b>Saudi National Bank</b>
	Best Trade Finance Services	<b>Saudi National Bank</b>
	Best Online Portal	<b>Saudi National Bank</b>
	Best Mobile Banking App	<b>Saudi National Bank</b>
	Best Open Banking APIs	<b>Saudi National Bank</b>
<b>UAE</b>	Best Corporate/Institutional Digital Bank	<b>Mashreq Bank</b>
	Best Online Cash Management Services	<b>Citi</b>
	Best Trade Finance Services	<b>Mashreq Bank</b>
	Best Online Portal	<b>Mashreq Bank</b>
	Best Mobile Banking Adaptive Site	<b>Citi</b>
	Best In Social Media Marketing and Services	<b>Citi</b>
	Most Innovative Digital Bank	<b>Mashreq Bank</b>