



Global Finance Names the World's Best Digital Bank Awards 2024 Consumer Sub-category Winners in Western Europe by Country

NEW YORK, July 25, 2024 – Global Finance has announced the Round One winners for the 2024 World's Best Consumer Digital Bank Awards in Western Europe. This is the 25th year Global Finance has named the World's Best Digital Banks. Details on all Round One winners will be published in the September print and digital editions as well as online at GFMag.com. Round One winners include the Best Consumer Digital Banks, the Best Corporate/Institutional Digital Banks and the Best Islamic Digital Banks.

This press release covers the Consumer Sub-category winners in Western Europe by Country. A separate press release listing the Best Consumer Digital Banks by Regional Sub-category and overall Country winners is available on GFMag.com.

Round One winners are eligible for consideration in Round Two. Round Two honorees, which include the overall Regional and Global winners, and the Global Sub-category winners, will be revealed for the first time at Global Finance's 2024 World's Best Digital Banks Awards Ceremony on October 1 at London's landmark Banking Hall. A full report on the Round Two winners and the awards ceremony will be published in December.

Winners were chosen from entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. The editors of Global Finance were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those categories, regions and countries in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Sub-category winners were selected based on the relative strength and success of those web products and services.

"The rapid advancements in fintech, the rise of digital currencies, and the increasing importance of cybersecurity are continually redefining the benchmarks for exceptional digital banking services," said Joseph Giarraputo, founder and editorial director of Global Finance. "Global Finance's Best Digital Bank Awards celebrate the financial institutions that are leading the way with innovative digital solutions and setting new standards in the industry."

The full list of Global Finance's 2024 World's Best Consumer Digital Banks Round One Sub-category winners in Western Europe by Country follows.

page 1 of 4

For editorial information please contact: Andrea Fiano, editor, email: afiano@gfmag.com



About Global Finance

Global Finance, founded in 1987, has a circulation of 50,000 readers in 193 countries, territories and districts. Global Finance's audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — GFMag.com — offers analysis and articles that are the legacy of 37 years of experience in international financial markets. Global Finance is headquartered in New York, with offices around the world. Global Finance regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

To obtain rights to use the Global Finance Best Digital Bank Awards 2024 logo or any other Global Finance logos, please contact Chris Giarraputo at: chris@gfmag.com

The unauthorized use of Global Finance logos is strictly prohibited.

Global Finance's World's Best Digital Bank Awards Ceremony and Forum

On October 1, Global Finance will host the 2024 World's Best Digital Bank Awards Ceremony and Forum at London's landmark Banking Hall. This signature event will celebrate and be attended by the world's leading organizations in Digital Banking. For more information on the event, contact Ioana at ioana@gfinance.co.uk.



Global Finance Names the World’s Best Digital Bank Awards 2024 Consumer Sub-category Winners in Western Europe by Country

BEST CONSUMER SUB-CATEGORY WINNERS IN WESTERN EUROPE

<i>Country</i>	<i>Award</i>	<i>Bank</i>
Cyprus	Best Integrated Consumer Banking Site	Astrobank
	Best Online Product Offerings	Bank of Cyprus
	Best Mobile Banking App	Bank of Cyprus
	Best Social Media Marketing and Services	Bank of Cyprus
	Best in Transformation	Astrobank
Denmark	Best Integrated Consumer Banking Site	Nordea
	Best Online Product Offerings	Nordea
	Best User Experience (UX) Design	Nordea
	Best Mobile Banking App	Nordea
	Best in Transformation	Nordea
Finland	Best Integrated Consumer Banking Site	Nordea
	Best Online Product Offerings	Nordea
	Best User Experience (UX) Design	Nordea
	Best Mobile Banking App	Nordea
	Best in Transformation	Nordea
Greece	Best Online Product Offerings	Eurobank
	Best User Experience (UX) Design	Eurobank
	Best Mobile Banking App	Eurobank
	Best Social Media Marketing and Services	Eurobank
	Best in Innovation	Eurobank
	Best Open Banking APIs	Eurobank
	Best in Transformation	Eurobank



Global Finance Names the World’s Best Digital Bank Awards 2024 Consumer Sub-category Winners in Western Europe by Country

BEST CONSUMER SUB-CATEGORY WINNERS IN WESTERN EUROPE

<i>Country</i>	<i>Award</i>	<i>Bank</i>
Ireland	Best User Experience (UX) Design	Bank of Ireland
	Best in Innovation	Bank of Ireland
	Best in Transformation	Bank of Ireland
Portugal	Best User Experience (UX) Design	Millennium BCP
	Best Mobile Banking App	Caixa Geral de Depósitos (CGD)
	Best Information Security and Fraud Management	Millennium BCP
	Best Social Media Marketing and Services	Millennium BCP
	Best in Lending	Millennium BCP
	Best in Innovation	Millennium BCP
	Best Open Banking APIs	Millennium BCP
	Best in Transformation	Millennium BCP
Spain	Best Integrated Consumer Banking Site	CaixaBank
	Best Online Product Offerings	CaixaBank
	Best Bill Payment and Presentment	CaixaBank
	Best User Experience (UX) Design	imagin (Caixa Bank Group)
	Best Mobile Banking App	Santander
	Best Information Security and Fraud Management	CaixaBank
	Best Social Media Marketing and Services	imagin (Caixa Bank Group)
	Best in Lending	CaixaBank
	Best Open Banking APIs	CaixaBank
	Best in Transformation	CaixaBank



Global Finance Names the World’s Best Digital Bank Awards 2024 Consumer Sub-category Winners in Western Europe by Country

BEST CONSUMER SUB-CATEGORY WINNERS IN WESTERN EUROPE

<i>Country</i>	<i>Award</i>	<i>Bank</i>
Sweden	Best Integrated Consumer Banking Site	Nordea
	Best Online Product Offerings	Nordea
	Best User Experience (UX) Design	Nordea
	Best Mobile Banking App	Swedbank
	Best Information Security and Fraud Management	Swedbank
	Best in Transformation	Nordea
Turkey	Best Integrated Consumer Banking Site	Yapi Kredi Bank
	Best Online Product Offerings	Isbank
	Best User Experience (UX) Design	QNB Finansbank
	Best Mobile Banking App	Isbank
	Best in Lending	Isbank
	Best in Innovation	Yapi Kredi Bank
	Best Open Banking APIs	Isbank
	Best in Transformation	Isbank
United Kingdom	Best User Experience (UX) Design	Coutts