



## Global Finance Names the World's Best Digital Bank Awards 2024 Consumer Sub-category Winners in the Middle East by Country

NEW YORK, July 25, 2024 – Global Finance has announced the Round One winners for the 2024 World's Best Consumer Digital Bank Awards in the Middle East. This is the 25th year Global Finance has named the World's Best Digital Banks. Details on all Round One winners will be published in the September print and digital editions as well as online at GFMag.com. Round One winners include the Best Consumer Digital Banks, the Best Corporate/Institutional Digital Banks and the Best Islamic Digital Banks.

This press release covers the Consumer Sub-category winners in the Middle East by Country. A separate press release listing the Best Consumer Digital Banks by Regional Sub-category and overall Country winners is available on GFMag.com.

Round One winners are eligible for consideration in Round Two. Round Two honorees, which include the overall Regional and Global winners, and the Global Sub-category winners, will be revealed for the first time at Global Finance's 2024 World's Best Digital Banks Awards Ceremony on October 1 at London's landmark Banking Hall. A full report on the Round Two winners and the awards ceremony will be published in December.

Winners were chosen from entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. The editors of Global Finance were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those categories, regions and countries in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Sub-category winners were selected based on the relative strength and success of those web products and services.

"The rapid advancements in fintech, the rise of digital currencies, and the increasing importance of cybersecurity are continually redefining the benchmarks for exceptional digital banking services," said Joseph Giarraputo, founder and editorial director of Global Finance. "Global Finance's Best Digital Bank Awards celebrate the financial institutions that are leading the way with innovative digital solutions and setting new standards in the industry."

The full list of Global Finance's 2024 World's Best Consumer Digital Banks Round One Sub-category winners in the Middle East by Country follows.

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### About Global Finance

Global Finance, founded in 1987, has a circulation of 50,000 readers in 193 countries, territories and districts. Global Finance's audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — GFMag.com — offers analysis and articles that are the legacy of 37 years of experience in international financial markets. Global Finance is headquartered in New York, with offices around the world. Global Finance regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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### **Global Finance's World's Best Digital Bank Awards Ceremony and Forum**

**On October 1, Global Finance will host the 2024 World's Best Digital Bank Awards Ceremony and Forum at London's landmark Banking Hall. This signature event will celebrate and be attended by the world's leading organizations in Digital Banking. For more information on the event, contact Ioana at [ioana@gfinance.co.uk](mailto:ioana@gfinance.co.uk).**



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### BEST CONSUMER SUB-CATEGORY WINNERS IN THE MIDDLE EAST

<i>Country</i>	<i>Award</i>	<i>Bank</i>
<b>Bahrain</b>	Best Online Product Offerings	<b>Ahli United Bank</b>
	Best User Experience (UX) Design	<b>ila Bank</b>
	Best Mobile Banking App	<b>Ahli United Bank</b>
	Best Social Media Marketing and Services	<b>ila Bank</b>
	Best in Innovation	<b>ila Bank</b>
	Best Open Banking APIs	<b>ila Bank</b>
	Best in Transformation	<b>ila Bank</b>
<b>Egypt</b>	Best Online Product Offerings	<b>Abu Dhabi Commercial Bank - Egypt</b>
	Best Mobile Banking App	<b>National Bank of Egypt</b>
	Best Information Security and Fraud Management	<b>Abu Dhabi Commercial Bank - Egypt</b>
	Best in Transformation	<b>Abu Dhabi Commercial Bank - Egypt</b>
<b>Jordan</b>	Best Integrated Consumer Banking Site	<b>Arab Bank</b>
	Best Online Product Offerings	<b>Arab Bank</b>
	Best Bill Payment and Presentment	<b>Arab Bank</b>
	Best User Experience (UX) Design	<b>Arab Bank</b>
	Best Mobile Banking App	<b>Arab Bank</b>
	Best Mobile Banking Adaptive Site	<b>Arab Bank</b>
	Best Information Security and Fraud Management	<b>Bank al Etihad</b>
	Best Social Media Marketing and Services	<b>Arab Bank</b>
	Best in Lending	<b>Arab Bank</b>
	Best in Innovation	<b>Arab Bank</b>
	Best Open Banking APIs	<b>Arab Bank</b>
	Best in Transformation	<b>Bank al Etihad</b>



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<i>Country</i>	<i>Award</i>	<i>Bank</i>
<b>Kuwait</b>	Best Online Product Offerings	NBK
	Best Bill Payment and Presentment	NBK
	Best User Experience (UX) Design	Al Ahli Bank (ABK)
	Best Mobile Banking App	NBK
	Best Mobile Banking Adaptive Site	Al Ahli Bank (ABK)
	Best Information Security and Fraud Management	Weyay Bank
	Best Social Media Marketing and Services	Gulf Bank
	Best in Lending	NBK
	Best in Innovation	NBK
	Best in Transformation	Al Ahli Bank (ABK)
<b>Oman</b>	Best Mobile Banking App	Bank Muscat
<b>Qatar</b>	Best Online Product Offerings	Qatar Islamic Bank
	Best Bill Payment and Presentment	Doha Bnk
	Best User Experience (UX) Design	Qatar Islamic Bank
	Best Mobile Banking App	Commercial Bank of Qatar
	Best Information Security and Fraud Management	Qatar Islamic Bank
	Best Social Media Marketing and Services	Qatar Islamic Bank
	Best in Lending	Qatar Islamic Bank
	Best in Innovation	Dukhan Bank
	Best in Transformation	Doha Bank



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<i>Country</i>	<i>Award</i>	<i>Bank</i>
<b>Saudi Arabia</b>	Best Integrated Consumer Banking Site	<b>Saudi National Bank (SNB)</b>
	Best Online Product Offerings	<b>Saudi National Bank (SNB)</b>
	Best Bill Payment and Presentment	<b>SAB (Saudi Awwal Bank)</b>
	Best User Experience (UX) Design	<b>Saudi National Bank (SNB)</b>
	Best Mobile Banking App	<b>SAB (Saudi Awwal Bank)</b>
	Best Mobile Banking Adaptive Site	<b>SAB (Saudi Awwal Bank)</b>
	Best Information Security and Fraud Management	<b>Saudi National Bank (SNB)</b>
	Best Social Media Marketing and Services	<b>SAB (Saudi Awwal Bank)</b>
	Best in Lending	<b>Saudi National Bank (SNB)</b>
	Best in Innovation	<b>Saudi National Bank (SNB)</b>
	Best Open Banking APIs	<b>Alinma Bank</b>
	Best in Transformation	<b>Alinma Bank</b>
	<b>United Arab Emirates</b>	Best User Experience (UX) Design
Best Mobile Banking App		<b>HSBC</b>
Best in Innovation		<b>First Abu Dhabi Bank (FAB)</b>
Best in Transformation		<b>First Abu Dhabi Bank (FAB)</b>